## Business Owner's Sellability Checklist

## STAGE 1 STAGE 2 STAGE 3 STAGE 4 COMPANY COMPANY COMPANY COMPANY **SALE MULTIPLE** 0x - 2x EBITDA\* SALE MULTIPLE 2x - 4x EBITDA\* **SALE MULTIPLE** SALE MULTIPLE 6x - 10x+ EBITDA\* 4x - 6x EBITDA\* **DIFFICULT TO SELL SELLABLE SELLABLE TO STRATEGIC INVESTOR SELLABLE TO ACCREDITED INVESTOR** % OF ALL BUSINESSES % OF ALL BUSINESSES 88.46% % OF ALL BUSINESSES 7.09% % OF ALL BUSINESSES 2.61% 1.84% 24 Million (USA) # IN USA & 1.9 Million (USA) 700,000 (USA) 492,393 (USD) # IN USA & # IN USA & # IN USA & CANADA 3.8 Million (CAD) CANADA CANADA CANADA 102,700 (CAD) 23,400 (CAD) 33,800 (CAD) **REVENUE REVENUE REVENUE REVENUE** \$40K - \$750K \$750K - \$3M \$3M - \$30M \$30M - \$100M+ \$0 - \$150K\$750K - \$5M \$5M - \$20M+ **EBITDA EBITDA** \$150K - \$750K **EBITDA EBITDA** Orderly liquidation of assets Sell to 3<sup>rd</sup> party IPO Sell to 3<sup>rd</sup> party Recapitalization Transfer to family Transfer to family Recapitalization Sell to 3<sup>rd</sup> party Transfer to employees Transfer internally Transfer to family **EXIT OPTIONS EXIT OPTIONS EXIT OPTIONS EXIT OPTIONS** Increase sellability and exit in Shut down Transfer internally Transfer to family Increase sellability, and exit in Transfer internally Build a sellable business and exit in Stage 2 Private Equity Groups Public Markets Liquidators Owner operator • Strategic Buyer/Investor Individual investor Financial Acquirers Turnaround experts Partner Family Funds • Private Equity Groups Family Family Friends Search Funds Hedge Funds Financial Acquirers Employee Competitor/Supplier Employee **BUYER TYPES BUYER TYPES BUYER TYPES BUYER TYPES** • Competitor/Supplier Family Funds Optimists (First-time Owner) Partner(s) Search Funds Management • Competitor/Supplier Employees (ESOP) Family Management • Employees (ESOP) Family **ACCREDITED INVESTOR** STRATEGIC INVESTOR CHECKLIST **SELLABLE BUSINESS CHECKLIST SELLABLE BUSINESS CHECKLIST CHECKLIST FINANCIAL FINANCIAL FINANCIAL FINANCIAL** Avoided all pitfalls in Stage 1 unsellable business checklist Everything completed in Stage 2 & Stage 3 Financial checklists EBITDA < \$150K Everything completed in the Stage 2 Financial checklist EBITDA > \$250K EBITDA > \$3M **EBITDA > \$750K** 3 years of mixed profitability, with years of negative profits > 3 years of profitability > 5 years of profitability Quality of Earnings (QofE) report Financial statement non-existent, or prepared by non-CPA > 3 years of clean financial statements > 5 years of Notice to Reader financial statements No bookkeeper, or owner undertakes bookkeeping function In-house or contracted bookkeeper > 1 year of Review Engagement financials or Quality of P&L reports are only reviewed annually, or not at all **LEGAL** Y/E financials prepared by CPA at a reputable accounting firm Shareholders meet with accountant only once a year Accounting system can break revenue and expenses down Bookkeeper sends detailed monthly P&L reports to shareholders Everything completed in Stage 2 & Stage 3 Legal checklists Balance sheet has negative retained earnings by business unit. Shareholders hold a call with accountant monthly or quarterly Profit margin of > 10%, ideally > 20% Intellectual property properly legally protected Working capital is outside of industry standards by >10% Balance sheet has positive retained earnings Key-man insurance for critical employees in company CFO or in-house accountant with CPA designation Debt-to-Equity ratio is > 1.5 Working capital is within 10% of industry standards In-house legal council (optional) Detailed proforma, budget, or future forecast exists Aged and obsolete inventory has not been cleared out Debt-to-Equity ratio is < 1 Inventory on the floor does not match the balance sheet Business has a cloud-based financial dashboard tracking daily Aged and obsolete inventory has been sold or cleared ou performance and projections (not accounting system Shareholder's personal tax filings don't match company books **OPERATIONAL** All Accounts Receivable (A/R) < 90 days Inventory is tracked, counted, and accurate on balance sheet The business has off balance sheet loans All Accounts Payable (A/P) < 90 days Everything completed in Stage 2 & Stage 3 Operational Shareholder's personal tax filings match company books The business runs cash sales off the books Balance sheet cleaned up to remove all assets or liabilities The business has no off balance sheet loans Tax filings (payroll, corporate, VAT tax) are not up to date **KEY PERSON DEPENDENCY** that would not transfer to a buyer The business runs all cash collected through the books Company has had cash flow issues within past 24 months Trailing 12 months P&L's all showing a profit A board of governors or directors is in place to decentralize All tax filings (payroll, corporate, VAT tax) are paid to current date Payroll system is run by owner or has owner involvement Trailing 12 months balance sheet shows inventory and organizational decision making No cash flow issues within past 24 months COGS are property tracked Company has outstanding bad debts Owner does not need to be present in the business for it to Trailing 12 months balance sheet shows long-term liabilities Payroll system that runs without any owner involvement operate and grow being steadily paid down **HUMAN RESOURCES** No outstanding bad debts Loan release documentation for all past loans paid in full Company has a HR department Financial information is made available throughout the Company has an executive compensation package tied to **LEGAL** company and each person is empowered to impact financial **LEGAL** performance in their role/department Company has a proven HR system which can scale if more Clients are not on contracts or contracts are outdated All client contracts are up to date capital were available All supplier contracts are up to date Suppliers are not on contracts or contracts are outdated LEGAL **MARKETING** Lease has < 5 years remaining and no renewal period Lease has > 5 years remaining, with a 5 year renewal Company hires a PR company or has an internal PR team Everything completed in the Stage 2 Legal checklist Business liability insurance is insufficient Businesses liability insurance is up to date Company has a proven marketing system which can scale if All employee contracts are up to date Business has outstanding insurance claims Any insurance claims are settled more capital were available All contractor contracts are up to date Business has outstanding legal claims Any legal claims are settled All supplier contracts are up to date Business is a sole proprietorship and not incorporated Articles of incorporation, bylaws, and minutes are available Company has a sales team and sales department Shareholder buy-sell agreement is up to date Articles of incorporation, bylaws, and minutes are not available Business license is up to date Company has a proven sales system which can scale if more Stock option and warrant agreements up to date Business license is expired All legal documents are stored in the cloud and accessible capital were available Shareholder power of attorney agreements up to date All legal documents are paper-only (no electronic copies) INFORMATION TECHNOLOGY Terms & conditions, terms of use, and privacy policies up to date Company has an IT department Other insurance (key-man, E&O, equipment, etc.) up to date **OPERATIONAL OPERATIONAL** Company has a proven IT system which can scale if more All employee terminations properly documented and grievances settled **KEY PERSON DEPENDENCY KEY PERSON DEPENDENCY** All workplace claims documented and settled **CUSTOMERS & CUSTOMER SERVICE** A key operations person or manager works in the business who There is no key operations person or manager who works in the Government and regulatory licensing in place and up to date if Company has a customer service department and team business outside of the owner(s) necessary for operations Owner(s) cannot leave the business for 1 months without Owner can leave the business for 1 month without any Company has a proven customer service system which can Government and regulatory licensing not tied to ownership sales dropping or causing a disruption to service scale if more capital were available Company has intellectual property legally protected that can be Business is dependant on 1 or 2 key employee(s) Business is not dependant on 1 or 2 key employees **SUPPLIERS & VENDORS** leverage by a strategic buyer Business is dependent on the owner's network or unique skills Business is not dependant on the owner's network, or unique Company has a supplier manager, or VP of vendors to deliver products or services skills to deliver products or services Company may have a department and team managing All key decisions are made by the owner Key decision-making is not centralized with ownership, and is **OPERATIONAL** suppliers, vendors, and ordering disseminated down the organizational chart **HUMAN RESOURCES** Company has a proven supplier system which can scale if more capital were available **HUMAN RESOURCES** Everything completed in the 'Stage 2' operational checklist No detailed descriptions documented for any role All positions have detailed descriptions in cloud storage **GENERAL / FACILITY / CULTURE** There is no documentation or systems for hiring, onboarding, training, and performance review for any role **KEY PERSON DEPENDENCY** Documentation and scalable systems have been implemented Company has a culture and facilities manager A general manager or president is in place to run the business for hiring, onboarding, training, and performance review for Each position does not have cross-training, or 2 or more people Company has a proven facilities system which can scale if more each role in the business who can perform each job function Owner can leave the business for 6 months without any capital were available Each position has been cross-trained and 2 or more people can Employee performance review process is not directly tied to perform each job function Owner is not involved in any sales functions KPI's and company goals Employee performance review process is directly tied to KPI's There are outstanding workplace claims Owner is not involved with any key accounts There are illegal or undocumented workers who work in the A documented succession plan is in place for all key staff No outstanding workplace claims A documented succession plan is in place for all owners **EBITDA** No illegal or undocumented workers **MARKETING HUMAN RESOURCES MARKETING** The company does not have an official branding/style guide Company has an official branding/style guide document Company has an HR manager or VP of HR EBITDA is a company's Earnings The company does not have an active client list it markets to Company has an active client list it markets to with a blog All staff are on long-term employment contracts Before Interest, Taxes, Depreciation, or newsletter on a monthly or quarterly basis Companies website or funnels do not synchronize with its CRM Business has a documented hiring process that is and there is no lead capture function Companies website or funnel synchronizes with its CRM and replicable for every position in the company & Amortization. The company does not have business development marketing has a lead capture function Standard psychometric tests are used in hiring process materials and videos to support the sales team Company has business development marketing materials and Company has a cloud-based onboarding and training system videos to support sales team = Net Income + Interest on Long Term **SALES SALES** Company has a benefits, profit sharing, stock option, or other Debt + Taxes + Depreciation + Value proposition has no unique advantage to competitors plan focused on increasing employee retention **Amortization** Value proposition has a unique advantage to competitors Value proposition could be duplicated in 3 years by a All team members know the companies #1 goal for the quarter Value proposition cannot be easily duplicated in 3 years by Business has no documented plan or detailed system in place Company has a detailed organizational chart Business has a documented plan and detailed system in place Company does not use a CRM or cloud-based sales system **MARKETING** that tracks active pipeline value Company has a CRM or cloud based sales system that tracks Company has a marketing manager or VP of marketing **INFORMATION TECHNOLOGY** active pipeline value Company has an automated marketing system that creates new INFORMATION TECHNOLOGY high-value leads on a monthly basis The company does not have a CRM system in place CRM system in place and in use Company has an automated social media campaign A cloud-based file storage system is not in place running on multiple social platforms A cloud based file storage system in place and in use A cloud-based communication software is not used across the Company has a dedicated marketing department, or external organization (Slack, Teams, Google Chat, etc.) A cloud based communication software is in place and used marketing agency employed across organization (Slack, Teams, Google Chat, etc.) Company tracks the performance or each marketing campaign **CUSTOMERS & CUSTOMER SERVICE CUSTOMERS & CUSTOMER SERVICE** A single customer comprises > 10% of revenue Company has multiple awards in its space No one customer comprises > 10% of revenue Customer satisfaction is not formally monitored **SALES** Customer satisfaction is monitored 1-2 times per year via The company does not have a customer registry, or CRM Company has a sales manager or VP of sales storing all customer data Company has a customer register, or CRM storing all customer Sales system and compensation are tied directly to company **SUPPLIERS & VENDORS** KPI's which are linked to sales goals and budgets Owner is not connected to any sales accounts in the CRM **SUPPLIERS & VENDORS** The business is dependent on 1 or 2 key suppliers Customer base has grown in the last 4 quarters The business is not dependant on 1 or 2 key suppliers Company does not have a supplier registry with detailed LIVMO Companies sales system has > 5 channels for generating new Company has a supplier register with detailed information Company does not have a backup vendor for each supplied INFORMATION TECHNOLOGY product/service to reduce supply chain disruption Company has a backup vendor for each supplied product/service to reduce supply chain disruption Company has an IT manager or VP of technology GENERAL / FACILITY / CULTURE Enterprise or equivalent cloud based operating system in place GENERAL / FACILITY / CULTURE Business has no documentation around systems and processes www.livmo.com Business has some documented systems and processes Data is backed up hourly to the cloud Business has no Standard Operating Procedures (SOP) 619-639-1414 Business has a formal and updated Standard Operating Security audit has been completed within < 12 months Procedures (SOP) document Facility has not been updated in > 10 years Facility has been updated in < 10 years **CUSTOMERS & CUSTOMER SERVICE** Some critical equipment has < 5 years of remaining life All critical equipment has 5 - 10 years of remaining life Dedicated person in charge of customer service Some critical equipment needs to be replaced in < 24 months Top 30 clients represent < 50% of revenue No critical equipment needs to be replaced in < 24 months Detailed equipment and asset list is available and current All large customer are on long-term contracts or agreements There is no detailed equipment and asset list at the company Company has a systematized and digitized customer onboarding process **SUPPLIERS & VENDORS EXTERNAL EXTERNAL** Company has a system for connecting with suppliers each

year to negotiate terms and contracts

GENERAL / FACILITY / CULTURE

that all employees are trained with

Facility has > 20% available space to grow into

departmental process

Owner does not deal with any suppliers, vendors, or ordering

Business uses checklists, or automated blueprints for every

Company has an up-to-date business (or equivalent) plan

Company has a robust vision, mission, and values document

Company has a operational system for managing the cadence of deliverable/goal setting and tracking (EOS, Rockefeller

Company has detailed and documented quality control process

Company uses external advisors to expedite growth

Business operates in a shrinking/dying industry

A new competitor recently entered the market

Industry is not environmentally friendly

company is difficult to sell.

Business operates in a shrinking community or market

Regulatory changes are negatively affecting industry

Staffing is a challenge in the industry, due to a lack of

If you checked more than 10 boxes, your

Business operates in a growing industry

Limited or no competition in the market

abundance of trained workers

company to a 3<sup>rd</sup> party.

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Business operates in a growing community or market

Regulatory changes are positively affecting industry

Staffing is not a challenge in the industry, due to an

If > 10 of the boxes are unchecked, it is

unlikely that you can currently sell your

Industry and company is environmentally friendly